

# Secure American Insurance Email Whitelist Instructions

Since your Email Provider probably uses some type of overzealous filtering; We ask that you add us to your trusted list of senders, contacts or address book. All also known as "Whitelisting."

If you do not see an email from **Secure American Insurance** in your Inbox, my email may have mistakenly been sent to your spam folder.

Please **open your spam folder** and if you find an email from **Secure American Insurance** open it and mark it as "**Not spam**"...

NEXT: Click your provider below to Whitelist [info@secureamins.com](mailto:info@secureamins.com)

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## Popular Apps

## Email Clients

Gmail

Outlook.com

Gmail App

AOL Web Mail

Gmail Tabs

Comcast

iPhone Mail

EarthLink

Yahoo

AT&T

Outlook App

Thunderbird

Outlook

Top

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## Security Apps

## Spam Filters

Norton

McAfee

Trend Micro

Cloudmark

SaneBox

Barracuda Net

SpamAssassin

Top Spam Filters

### Is your email client or spam filter not listed?

If **Secure American Insurance** is being filtered, try adding **info@secureamins.com** to your Address Book or Contact list.

If messages continue to be sent to your junk folder contact your ISP or spam filter application support and ask how to whitelist **info@secureamins.com**

## ▪ Gmail

### At times, Gmail mistakenly sends emails you want, to the Spam folder...

If you do not readily find an email from **Secure American Insurance**

Please check your **Gmail Spam Folder:**

To assure you continue to get emails you asked to receive, **Create a Filter**

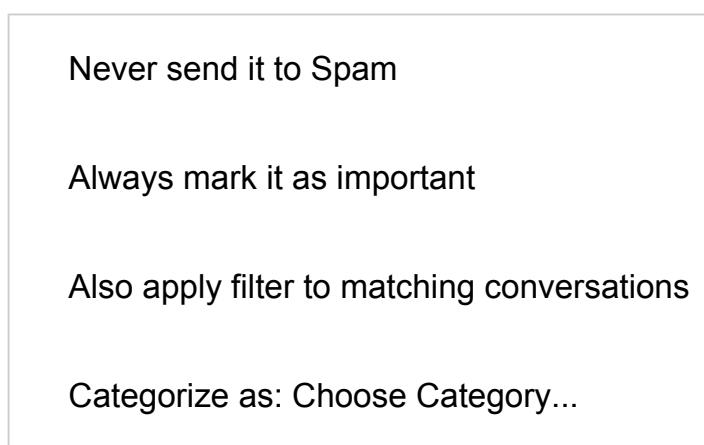
1. If you find an email from **Secure American Insurance** in Gmail spam?
2. Open the email please.
3. Click 'Dots' button on the top right, to reveal your choices.

Click **Filter messages like this**



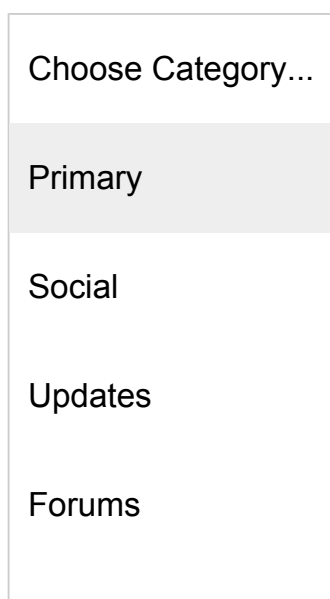
Click the button  to open your settings.

From the next menu, please check these options



Under the "Categorize as: Choose Category..."

1. Click the dropdown icon next to "Choose Category..."
2. Please select **Primary** in the next options menu.



Promotions

Click the blue  button, to save your settings

Now you will always see **Secure American Insurance** in your Primary Inbox tab!

Next, if the email remains open? Please mark the email as "Not spam"

1. - If you see an email from **Secure American Insurance**: Open the email please.
2. - Click the button on the alert, labeled 

 **Why is this message in spam?** It is similar to messages that were identified as spam in the past.



## ▪ Gmail Tabs

- If you are using Gmail Tabs such as 'Promotions' please open your Promotions tab in Gmail.

1. - If you find an email from **Secure American Insurance** in your Gmail Promotions tab:
2. - Grab and drag my email to the Primary Inbox Tab.
3. - After doing so, you will receive an alert like the one below at the top of your Gmail toolbar.

Conversation moved to Primary. Do this for future messages from info@secureamins.com?

[Yes](#) [Undo](#)

4. - Click Yes in the black alert box at Gmail.
5. - This way you will always see **Secure American Insurance** in your Primary Inbox tab...

## Also you can create a filter...

1. - If you find an email from **Secure American Insurance** in your Gmail Promotions tab:
2. - Open the email please.
3. - Click the dots menu on the top left of the email.

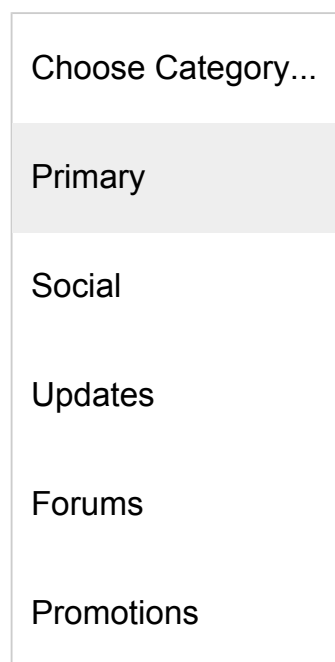


Click **Filter messages like this**.



Click the button **Create filter** to open your settings.

Please select **Primary** in the next options menu.



Click the blue **Create filter** button, to save your settings


Now you will always see **Secure American Insurance** in your Primary Inbox tab...

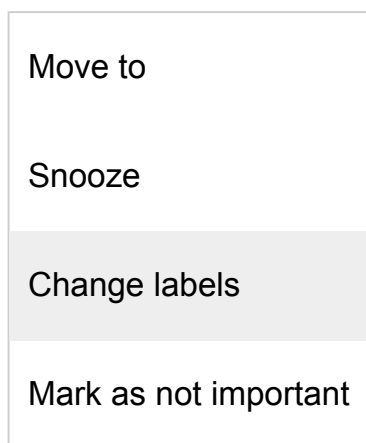
## Gmail Mobile App

**If you are using the Gmail Mobile App on your mobile device, please open the app now**

Should you not readily see an email from **Secure American Insurance**, please check the Spam Folder:

Should an email from **Secure American Insurance** appear mistakenly sent to Gmail spam?

Please open the email and Tap the  icon.




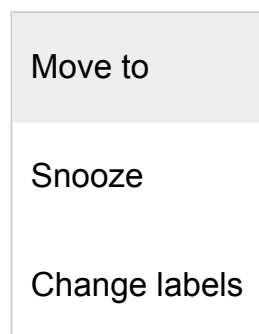
Select "**Change labels...**"

**Check the box** next to Inbox

Tap OK to save your settings

**Are you are using Gmail Tabs such as "Promotions"** please open your Promotions tab in Gmail.

1. When you find the email from **Secure American Insurance**
2. Tap the  menu icon - top right.
3. Then select **Move to**.



4. Then select **Primary** from the list.

This should help Gmail to know, you always want to see  
tab...

**Secure American Insurance** in your Primary Inbox

## Yahoo! Mail

**If you do not see an email from Secure American Insurance in your Inbox...**

Check your Spam Folder. If an email from **Secure American Insurance** is there?

1. - Please open the email.
2. - Next click the **Not Spam** button on the top toolbar.

To ensure delivery: Create a filter to automatically send email from **Secure American Insurance** to your Inbox.

1. - Move your mouse over or tap the **Gear** icon in the top right navigation bar.
2. - Select **Settings** from the list that drops down.
3. - Choose **Filters** located on the left side of the page.
4. - Click the **Add** button on the Filters page.
5. - Create a name such as **Whitelist** in the **Filter name** field.
6. - In the **From** field leave the default **contains** selected.
7. - Enter our email address **info@secureamins.com** in the text box next to **Contains...**
8. - Choose the destination folder to which you would like the message delivered. For example:  
Inbox.
9. - Click or tap **Save...**
10. - You will see in the next screen -Deliver to **Inbox** if From contains **Secure American Insurance-**
11. - Click or tap **Save** on this screen.
12. - You will be returned to your Yahoo! Inbox.

## iPhone Mail App

**iPhone Mail identifies most junk mail (spam) sent to your @icloud.com address or aliases, but it can mistakenly move email incorrectly to your Junk mail folder.**

Periodically check the Junk folder for email messages that were marked as junk mistakenly.

To indicate that an email message from **Secure American Insurance** isn't junk:

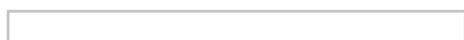
1. - Open your Mail app and go to the Mailboxes screen

2. - Scroll down to the folders area



3. - Select the **Junk** folder.

4. - Find the email from **Secure American Insurance** and slide it left to see options.



5. - Tap the **More** button.

6. - Tap the **Mark** button.



7. - Tap the **Mark as Not Junk** button.



The message is moved to your Inbox. Subsequent email messages from **Secure American Insurance** will no longer be marked as junk.

By default, messages in the Junk folder are deleted after 30 days so be sure to check it often to whitelist relevant email.

## ▪ Outlook Mobile App

**Outlook's mobile app now offers a "Focused Inbox" for your important email**

- To add **Secure American Insurance** to your list of **Focused Inbox** on the Outlook App...

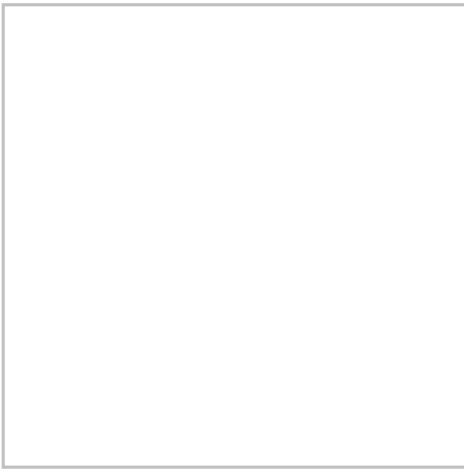
Please open the mobile Outlook app on your Android, Microsoft or iPhone:

Then open the email from **Secure American Insurance**:

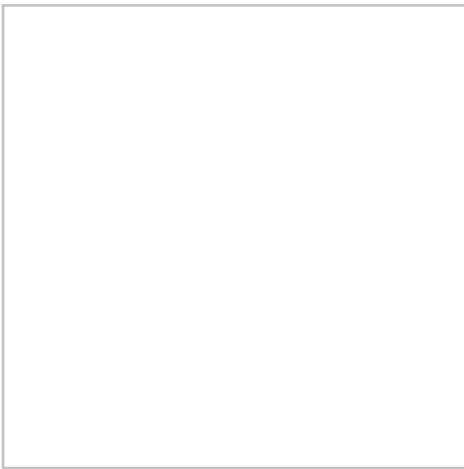
1. - Click the dropdown menu  on the top right of your Inbox.

2. - On the menu displayed tap **Move to Focused Inbox**





3. - Select the **Move this and all future messages button**.



4. - Tap **Move**
5. Now all future messages from **Secure American Insurance** will appear in your **Focused Inbox**

You can also remove unwanted emails from your **Focused Inbox** as well by repeating this process in your Focused tab.

## ▪ **Outlook 2003, Outlook 2016 and Outlook Office 365**

**To ensure you continue to receive important emails in Outlook Office:**

Please add **Secure American Insurance** to your list of "Safe senders" on Outlook:

1. - Right click our email in your Inbox email list pane.
2. - On the menu displayed move your mouse over or tap **Junk**
3. - Click or tap on **Never block sender** in the menu that rolls out.
4. - The resulting popup will say:

5. - "The sender of the selected message has been added to your Safe Senders List."
6. - Click **OK**

### To add sender to address book:

1. - Open the email
2. - Right click on the from address
3. - Choose **Add to contacts** option

## ▪ Outlook.com

### Previously "Hotmail", "Live", "Windows Live" and "MSN"...

In the new Outlook.com you must click the **Wait it's safe** link if you find emails incorrectly identified as spam.

Entering the email contact in the address book or contacts no longer whitelists the sender.

To ensure messages from specific email addresses are not sent to your Junk Email folder, you can do one of two things:

1. - Check the **Junk** folder. If you see the **Secure American Insurance** email in your Inbox
2. - Open the email from **Secure American Insurance...**
3. - Click the "Wait it's safe" link

### Mark Sender as "Wait it's safe!"

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Secure American Insurance (info@secureamins.com)  
To: you@outlook.com

Microsoft SmartScreen marked this message as junk and we'll delete it after ten days.

[Wait, it's safe!](#) | [I'm not sure. Let me check](#)

### Manually Add to Safe List

1. - Click gear the icon on the top right.
2. - Select **Options** in the drop down list.
3. - On the Options page under **Preventing junk email** click **Safe and blocked senders**

4. - Click the link **Safe senders** on the next page.
5. - Enter the email address **info@secureamins.com** in the text box.
6. - Click **Add to list**
7. - **Secure American Insurance** will now be added to your list of **Safe senders**
8. - Emails added to your **Safe senders** will not be delivered by mistake to your **Junk** folder.

## ▪ **AOL Webmail**

**To ensure important emails get delivered to your AOL Inbox- Please complete these two steps...**

If you find **Secure American Insurance** in your spam folder:

1. Right click the email.
2. Click "Not spam" in the resulting list.

Add **info@secureamins.com** to your Address Book:

1. - Open the email from **Secure American Insurance**
2. - Click the **show details** link next to **Secure American Insurance** in the From field.
3. - Move your mouse over or tap **info@secureamins.com** to show the menu.
4. - Click or tap **Add contact** in the menu displayed.
5. - Add **Secure American Insurance** to the name fields
6. - Click **Add contact**

**Next: Please Enable Images**

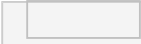
 Images blocked [Show images](#) | [Don't block this sender](#)

1. - By default AOL now blocks all images.
2. - Open the email from **Secure American Insurance** please.
3. - Click **Don't block this sender** please.
4. - Now you will see our complete emails with no effort on your part...

Email from that Domain will now be delivered straight to your Inbox.

## Comcast

**Please log into your Xfinity account and select your Comcast webmail:**

1. Should you find an email from **Secure American Insurance** in your spam folder:
2. Open the email.
3. Click the  Spam (not spam) icon on the top toolbar.

Next please, add **Secure American Insurance** to your address book:

1. - Please open the email from **Secure American Insurance**.
2. - Click on the button at the top left of the email that says:



info@secureamins.com  
+ Add to Address Book

3. - That will open your edit contact screen.
4. - Then click **Save** and you're all done.

## ▪ EarthLink

**If you are not receiving email at EarthLink, there are two actions you can take.**

1. - Check **Suspect Email** folder
2. - Add **Secure American Insurance** to your address book.

With EarthLink, if you have SpamBlocker turned on, suspect messages are automatically send to your Suspect Email folder if the Domain is not in your address book.

**Suspect Email Folder:**

1. - While in the **Suspect Email** folder, if you see **Secure American Insurance...**
2. - Select the **Move to Inbox and Add Contact** option from the drop down menu.
3. - This will add **info@secureamins.com** to your Address Book for future email delivery assurance.

**Address Book Inclusion:**

1. - Open the email.
2. - Click Add to Address Book in the email header.
3. - Use the Address Book Editor to verify the sender's contact details and click save.
4. - Fill in **info@secureamins.com** as the email address of the sender.
5. - Any mail sent with the same Domain (right of the @ sign) will now be delivered to your Inbox.

## ▪ **AT&T**

**AT&T no longer maintains their own inbox.**

Instead you can find your AT&T emails at Att.Yahoo.com

Please follow the Yahoo instructions for whitelisting an ATT.net email address.

Click or Tap here, to scroll to the [Yahoo instructions...](#)

## ▪ **Mozilla Thunderbird**

**Please open your Thunderbird email client:**

If an email from **Secure American Insurance** appears in your Junk Folder:

Please mark that message as **Not Junk**.

Next, please add **Secure American Insurance** to your Address Book:

1. - Click the **Address Book** button.
2. - Make sure the **Personal Address Book** is highlighted.
3. - Click the **New Contact** button.
4. - Under the **Contact tab**, copy and paste the "From" address, **info@secureamins.com** into the email text box.
5. - Click **OK**.

**Security Software**

## ▪ **Norton AntiSpam**

This problem may occur if **info@secureamins.com** is accidentally added to the Blocked List.

To remove the **info@secureamins.com** from the Blocked List:

1. - Start your Norton product.
2. - Click Settings.
3. - Depending on your Norton product, do one of the following:

### **For Norton 360:**

1. In the Settings window, under Detailed Settings, click AntiSpam.
2. On the Filter tab, next to Blocked List, click Configure.

### **For Norton Internet Security:**

1. In the Settings window, on the Network tab, click Message Protection.
2. Under AntiSpam, next to Blocked List, click Configure.
3. - In the Blocked List window, select the item that you want to remove, and then click Remove.
4. - Click Apply, and then click OK.
5. - If you do not find **info@secureamins.com** in the Blocked list, go to next step.

### **To add info@secureamins.com to the Allowed List:**

1. - Start your Norton product.
2. - Click Settings.
3. - Depending on your Norton product, do one of the following:

### **For Norton 360:**

In the Settings window, under Detailed Settings, click AntiSpam.

On the Filter tab, next to Allowed List, click Configure.

### **For Norton Internet Security:**

1. In the Settings window, on the Network tab, click Message Protection.
2. Under AntiSpam, next to Allowed List, click Configure.
3. - In the Allowed List window, click Add.
4. - In the Add Email Address window, from the Address Type drop-down, select the address type.

5. - Add **info@secureamins.com**, and then click OK.
6. - In the Allowed List window, click Apply, and then click OK.

## ▪ McAfee Products

While McAfee has removed spam protection in the latest Anti-Virus software- You may still have a version that offers spam filtering.

1. In order to add **Secure American Insurance** to the friends whitelist, please open McAfee and click on **Web & Email Protection**.
2. Then click on **Anti-Spam**

There you can see various settings. You can change the spam protection level, change filter settings, etc.

3. Click on **Friends list**
4. - Please add **info@secureamins.com** to your "Friends List" to always allow emails from **Secure American Insurance**.

## ▪ Trend Micro

**If you received an email message from Secure American Insurance that was incorrectly moved to the Spam Mail folder by the Anti-Spam Toolbar you can prevent this from occurring in the future**

The Anti-Spam Toolbar detects spam by looking for certain keywords in the email's subject or body. Occasionally, it may detect what you consider legitimate email as spam.

**To prevent this from occurring you can do either of the following:**

1. - Add the **Secure American Insurance** to the list of Approved Senders.
2. - Decrease the Spam Email Filter Strength.

**Note:** You can also select the email and click Not Spam to report it to Trend Micro. However, this feature serves only as a reference to their spam database, and it may not have an effect on how the toolbar detects spam.

Add the sender to the list of Approved Senders:\_\_\_\_\_

1. - Open Microsoft Outlook.
2. - Click the Spam Mail folder then select the legitimate email detected as spam.
3. - Click **Approve Sender** on the toolbar.
4. - Click **Yes** when the confirmation message appears.

#### Decrease the Spam Email Filter Strength: \_\_\_\_\_

1. - Open Microsoft Outlook.
2. - Click Trend Micro Anti-Spam then click Settings.
3. - On the Spam Filter tab, move the slider bar to select a lower filter strength.
4. - Click OK to save your settings.

## Spam Filters

### ▪ **Cloudmark SpamNet**

**Cloudmark filters email based on content footprints. To assure our email has not been mis-identified as spam:**

1. - Select Cloudmark | Options... from the Cloudmark SpamNet toolbar in Outlook.
2. - Click Advanced.
3. - Go to the Whitelist tab.
4. - Click the Add button.
5. - Type: **info@secureamins.com**
6. - Click OK.
7. - Click OK.
8. - Click Yes.
9. - Click OK.

### ▪ **SaneBox**

Sanebox is not a filter, but a filtering system trained by you.



1. - Open your Webmail or Gmail where you use SaneBox.
2. - Open your @SaneLater folder.
3. - If you find an email from **Secure American Insurance** or an email from **info@secureamins.com** in @SaneLater...
4. - Please drag my email to your Inbox folder.
5. - By doing this you will always get our great content in your Inbox from now on!

## ▪ **Spam Assassin**

**Spam Assassin is usually administered by your server admin. Please contact your admin and request that he or she:**

1. - Add the following entry to your user\_prefs file, which is found in the .spamassassin subdirectory on your web/mail server
2. - **whitelist\_from info@secureamins.com**
3. - Save the user\_prefs file or move the updated copy to your .spamassassin subdirectory.

## ▪ **Barracuda Networks**

**Occasionally, Barracuda Spam Firewall will mark a legitimate message as spam. There are two methods to whitelist email senders.**

**Whitelist Quarantined Senders:**

1. - Open your email client. Barracuda should send you a summary each day listing quarantined items. Choose the most recent Barracuda email message.
2. - Locate the email from **Secure American Insurance** and the sender email address **info@secureamins.com** that you do not want quarantined in the future. Click on the word "Whitelist," which is in green print to the right of the email title. This will open your list in a web browser.
3. - Click the box to the left of the email that you would like to whitelist. At the top of the page, click "Whitelist." Barracuda will not block or quarantine the sender whose email address appears on the whitelist.

## Whitelist Senders and Domains:

1. - Open your web browser. Navigate to your company's Barracuda firewall homepage.
2. - Click on the **Block/Accept** tab.
3. - Choose "Sender Domain Block/Accept." Enter the Domain name from **info@secureamins.com** to whitelist. For example, you can enter aol.com to allow all AOL addresses.
4. - You may enter a comment to remind you why you allowed this Domain. Click "Add."
5. - Click your mouse on the "Email Sender Block/Accept" tab. Enter the email address of an individual sender that you want to whitelist, such as "**info@secureamins.com**"
6. - Include a comment. Click "Add." In the future, Barracuda will not block emails from this sender.

## Most Used Spam Filters

### SPAMfighter

Highlight the email from **Secure American Insurance** with the email address **info@secureamins.com** to Whitelist.

Click "More" in the SPAMfighter Toolbar and select "Whitelist".

Here you can choose if you want to Whitelist the email address **info@secureamins.com** or the whole Domain.

To be sure that all emails from people in your Outlook contacts get through to you, you can import and Whitelist them.

#### To do this, follow these steps:

1. - Click "More" in the SPAMfighter toolbar.
2. - Then "Options"
3. - Then "Filter settings"
4. - Then "Blacklists & Whitelists"
5. - Then "Whitelist email address"
6. - Then "Import".
7. - Select your 'Address Book' and click on "Check all"
8. - Click "Add"
9. - Click "Apply"

If you get a pop-up box offering you to upgrade to SPAMfighter Pro, it is because you have exceeded the limit of 100 addresses. You can fix this by buying SPAMfighter Pro or by deleting some of the addresses in your

Black/White list. If you want to delete addresses, please go to:

1. - Click More" in the SPAMfighter toolbar.
2. - Then "Options"
3. - Then "Filter settings"
4. - Then "Blacklists & Whitelists"

## Mail Washer

1. - Click Tools, then Blacklist & Friends.
2. - Click Add... on the right, the Friends list side.
3. - Make sure Plain email address is selected.
4. - Type: **info@secureamins.com**
5. - Click OK.
6. - Click OK.

## ChoiceMail

1. - Open ChoiceMail
2. - Click on the Senders tab
3. - Choose "Approve another Sender"
4. - Type in the sender email address **info@secureamins.com**
5. - Click on OK

## Spam Sleuth

1. - Select File, then Configure.
2. - Go to the Friends category.
3. - Make sure Active is checked.
4. - Type: **info@secureamins.com** on a line by itself in the entry field.
5. - Click OK.

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**Created with Email Whitelist Generator v5.0**